



STROUD DISTRICT COUNCIL

Ebley Mill • Ebley Wharf • Stroud • Gloucestershire • GL5 4UB
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www.stroud.gov.uk

Performance Monitoring Report: CS&L Committee

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| Date of Meeting | Wednesday, 11 th May 2022 | |
| Attendees | Members: Julie Job & Nigel Prenter Officers: Keith Gerrard, Mike Hammond, Angela Gillingham, Emma Keating-Clark, Adrian Blick, Liz Shellam, Hannah Emery, Cate James-Hodges, Tom Wickham-Bassett | |
| Performance Update (See report below/attached) | | |
| Council Plan Priorities (see performance management system) | Summary: | Progress & RAG Status |
| | Action Plans: | 16 On Target |
| | See detailed report below. | 2 Not started |
| | <i>Actions where no information has been provided will be highlighted</i> | 1 Overdue |
| Council Plan Performance Indicators or Milestones (see performance management system where applicable) | Summary: | Progress & RAG Status |
| | Milestones: | 23 On Target |
| | | 12 Not started |
| | | 1 Overdue |
| | | 5 Completed |
| | Performance Indicators: | 7 On Target |
| | | 0 Not Started |
| | 0 Overdue | |
| Reports being presented to this Committee associated with Council Plan: | Stroud District Council Taxi Fares | |

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| Service Area Indicators (<i>not covered in Council Plan</i>) | |
| Risks | Corporate Risk Register presented to Audit & Standards Committee. <i>List any relevant Service specific risks.</i> |
| Relevant finance issues | See Q4 Budget monitoring report |
| Any other service issues considered at the meeting (eg staffing / resources) | |
| Follow up (any issues for consideration at the next meeting) | |

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| Any issues of significant concern to be reported to Audit and Standards | |
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| Any actions/recommendations for the Committee | |
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| Report submitted by | Nigel Prenter and Julie Job. |
| Date of report | |






Please complete and return to the Democratic Services ASAP for circulation to the Committee





Report On: Action Plans, Milestones & Indicators







Filter By: Cross Cutting Plans, **Plan Name:** Community Services & Licensing Committee Monitoring Report CS&L Quarterly 21/22


Action Plans, Milestones & Indicators (67)

CW1: Community resilience: Support communities to help each other and build resilience through a network of community hubs and other community-led networks, with mental and physical health and wellbeing at its heart.


| Code | Action Required / Description | Deadline | Lead Officer | Status | Last Monitored | Comments |
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| CW1.1 | Develop community led networks and community hubs across the district by helping communities to develop their own networks and hubs, connecting smaller and larger hubs and providing support and training. | 31/03/2024 | Angela Gillingham | On Target  | 13/04/2022: Quarter 4 | 13/04/2022: Quarter 4: Work is continuing with the Hubs as shown by Emma's update. |
| » CW1.1.1 | Develop a website for Hubs by December 2022, where Hubs can access resources and training | 31/12/2022 | Emma Keating Clark | Not Started  | N/A | 07/04/2022: Hubs information is being hosted on the Creative Sustainability website under Community Hubs pages. As the Hubs network develops and when funding allows, a purpose built website will be developed for the Hubs network. |
| » CW1.1.2 | Establish a Peer Network for the Hubs by December 2022 | 31/12/2022 | Emma Keating Clark | Completed  | N/A | 04/03/2022: The Community Hubs Development Lead (based within Creative Sustainability CIC) established the Hubs Peer network several months ago. It is well used to share good practice and support with queries. New groups who are working towards becoming Hubs are joining every month. |
| » CW1.1.3 | All Hubs connected and working together by the end of 2024 with quarterly reporting on progress of delivery plan | 31/03/2024 | Emma Keating Clark | On Target  | N/A | 04/03/2022: Seven Hubs have been given funding for managers roles. Twelve Hubs or community support groups are engaged with Miranda Eeles (Community Hubs Development Lead based with Creative Sustainability CIC). Miranda is also working in "gap" areas to encourage groups to work in partnership for their communities. |
| » CDPC W1.1 | 10 well managed Hubs across the District serving the local community by the end of 2024 | N/A | Emma Keating Clark | Target: Actual: | | |
| CW1.2 | Act to improve the physical and mental health and wellbeing of people in the district through delivery of a new 3 year Health and Wellbeing Plan | 31/03/2024 | Angela Gillingham | On Target  | 22/04/2022: Quarter 4 | 22/04/2022: Quarter 4: Work has started on this project, however adopting the ABCD approach has given the team a different perspective so the plan has been moved to September. |

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| » CW1.2.1 | Write a 3-year health and wellbeing plan which is linked to the Leisure and Wellbeing Strategy by March 2022 | 15/09/2022 | Angela Gillingham | On Target |  | N/A | <p>11/04/2022: We aim to have the plan out in September 2022 in time for CS&L committee.</p> <p>Due to the changing nature of our work and the additional collaboration across services we have put the publication date of the plan back.</p> <p>Work is still taking place but the overall plan will run for 3 years and still include the work which is taking place. See council plan for updates on specific work.</p> |
| Performance Members Comments See overall comments below under CW1.2.2 | | | | | | | |
| » CW1.2.2 | Adopt a measure for each element of the action plan which is reported on quarterly through the performance monitoring mechanism | 01/12/2022 | Angela Gillingham | On Target |  | N/A | <p>12/04/2022: Due to changing the way we work we will be measuring the success of the plan through the creation of case studies.</p> <p>Using ABCD (Asset Based Community Development) approach to our work will take time to build trust and effect sustainable change therefore building case studies will show a start, middle and end to each element but within longer time scales.</p> <p>We are developing this approach as part of FFF under the connected communities workstream.</p> |
| <p>Performance Members Comments: SDC is looking at community-level assets and a place-based approach (as the NHS and police do) and working with communities rather than doing things to them. New partnerships are forming all the time and pilots are going on within community hubs. SDC are looking at who is working in what areas, how the community is involved and how to work with them. For example, Pagan Hill Community hub meet regularly with the police and neighbourhood wardens and work together to look at their patch, nip problems in the bud and decide whether an issue is, for example, a housing issue or a drug problem. New data has also, for example, highlighted obesity in Stonehouse. Parish councils vary in their responsiveness but some are pro-active and the play area review, for example, can be used as a hook to bring them in. Hubs are the key. SDYC's youth forums could also be extremely useful. SDC are using data to work out where health inequalities are and which hubs and voluntary groups are in those areas so that they can concentrate help on where it is needed the most.</p> <p>So despite a slow start there has been real progress and when the plan is reported to C,S &L in September it will have much more to say than it would had it been submitted earlier.</p> | | | | | | | |
| CW1.3 | Ensure residents continue to receive the advice they need, by continuing our work in partnership with the Citizens Advice Bureau and developing a new Service Level Agreement. | 31/03/2022 | Keith Gerrard | On Target |  | 22/04/2022: Quarter 4 | 22/04/2022: Quarter 4: Emma has build a relationship with CAB and is working towards an agreed SLA |
| » CW1.3.1 | SLA with CAB written and signed by 1st April 2022 | 31/03/2022 | Keith Gerrard | On Target |  | N/A | |

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| CW1.4 | Work to reduce the impacts and causes of anti-social behaviour by developing a district wide policy in partnership with the Community Safety Partnership | 30/12/2022 | Mike Hammond | On Target  | 20/04/2022: Quarter 4 | 20/04/2022: Quarter 4: Following a draft ASB policy being written, this has been shared with a wider officer group for comment/ consultation. Along side this document a compliance policy has been drafted and is being worked on and will go out to consultation council wide. |
| » CW1.4.1 | Reduction in anti-social behaviour instances/ reports | 30/12/2022 | Mike Hammond | Not Started  | N/A | |
| Performance Members Comments: See below for overall comment. | | | | | | |
| » CW1.4.2 | In collaboration with the Stroud Community Safety Panel, develop and adopt a proactive programme of ASB preventative training and awareness raising. <ul style="list-style-type: none"> • Report quarterly on delivery of preventative ASB training and awareness raising | 30/12/2022 | Mike Hammond | On Target  | N/A | 04/03/2022: 2 of our Neighbourhood Wardens attended Hate Crime Bystander intervention training being run by Victim Support. More training for Housing Officers, Income Officers, Neighbourhood Wardens and Independent Living Officers, as well as other front line staff is planned for Q1 2022/23. |
| Performance Members Comments: Further to updates on the 20/04 and 04/03 the documents have not changed and are still in draft. Following consultation it is hoped that these will be brought to Committee in September subject to the outcomes of the consultation. Regarding further training, a meeting has taken place to gauge how this will be delivered. However, this will now take place after August. | | | | | | |
| » CW1.4.3 | Agreed work outcomes with OPCC | 30/12/2022 | Mike Hammond | Not Started  | N/A | |
| » CW1.4.4 | Draft a ASB policy that will be in line with the Council and the OPCC priorities. | 25/02/2022 | Mike Hammond | Completed  | N/A | |
| CW1.5 | Appoint Food Justice Champions to work with partners to tackle food injustice, set up a food partnership and develop a food strategy to address the causes of food poverty, promote sustainability and food justice. | 01/09/2022 | Angela Gillingham | On Target  | 11/05/2022: Quarter 4 | 11/05/2022: Quarter 4: agreed to appoint a food equity officer using the funding |



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| » CW1.5.1 | Create a Food Justice task and finish group by June 2022 which will define future performance indicators and is connected to the Health and Wellbeing action plan. This food work will start later than planned due to new non-recurring funding that will enable a new food role to support this work. Recruit Food Officer with COMF funding. Report quarterly on Food Justice performance. | 30/06/2022 | Emma Keating Clark | On Target  | N/A | 04/03/2022: Additional funding has been secured to recruit a role to support this project. Community Hubs and key food partners are on board and have begun organising. Task and Finish Group members have been identified and the first T&F Group will meet in May 2022. |
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


Performance Members Comments: **See overall comments in CW1.5.2 below.**



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| » CW1.5.2 | Establish feeding Stroud partnership by March 2022 | 01/09/2022 | Emma Keating Clark | On Target  | N/A | 11/05/2022: Deadline to be extended as recruitment for the food officer will take place in the summer. |
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Performance Members Comments: **A Food Equality Officer (a possible jib title) is being recruited. SDC wish to help food hubs do their work. At the moment there are lots of little groups involving a huge amount of volunteer time which collect surplus supermarket food and fair share bulk buy. However, they are not logistically well organised and if they clubbed together economies of scale would mean they would have more buying power and could buy staples at an affordable price. The aim is to bring in national expertise and Stroud has been chosen as a pilot for local food hub work. During the Covid crisis there was a lot of free food but food banks only allow three goes and the need for referrals is a barrier. Local affordable food hubs is the logical next step. At the moment the most deprived areas are targeted but community/village shops/cooperatives could be brought in. Schemes such as 'spend £1, get £10 worth of food' for those on benefits could be introduced. The aim is look at what Stroud District needs.**




CW3: Community engagement: Strengthen local democracy by developing a culture of community engagement to enable greater involvement of residents, council tenants, communities and businesses in decisions on council services and priorities.




| Code | Action Required / Description | Deadline | Lead Officer | Status | Last Monitored | Comments |
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| CW3.1 | Develop a Community Engagement Strategy, which incorporates the Council's Hear by Right Commitment for young person's involvement, and ensures the voice of the community and key stakeholders is at the heart of council priorities. | 31/03/2023 | Mike Hammond | On Target  | 20/04/2022: Quarter 4 | 20/04/2022: Quarter 4: Work on this has continued on this and is still developing across the Council. Progress is being reported through the Fit For the Future programme |
| » CW3.1.1 | SDC measures: • Develop a Community Engagement Strategy and implementation of action plan – • Monitor achievement of action plan milestones • Youth Council are involved in decision making and consultation | 31/03/2023 | Mike Hammond | On Target  | N/A | |




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| CW3.2 | Improve customer service for residents by procuring a Digital Platform that provides for centralised first contact ensuring an easier access to services and that provides additional support for those with complex needs. | 31/03/2023 | Adrian Blick | On Target |  | 25/01/2022: Quarter 4 | 25/01/2022: Quarter 4: Process mapping tool purchased and training conducted Digital Platform procured |
| » CW3.2.1 | First 2 contact services centralised by end of 2022 | 31/12/2022 | Adrian Blick | On Target |  | N/A | 05/05/2022: Started to draft the Contact Centre Strategy Started to collect contact data including telephony stats for analysis |
| Performance Members Comments: See overall comments below in CW3.2.2 below | | | | | | | |
| » CW3.2.2 | Straightforward processes identified and made available for self-service via the internet | 31/12/2022 | Liz Shellam | On Target |  | N/A | 05/05/2022: Preparing an inventory of all Council processes Started mapping "as is" and "to be" processes for services Learning how to use the Digital Platform by developing a pilot of the Bulky Waste process - testing and designing interfaces Started design of the Missed Bins process |
| Performance Members Comments: Background work is being completed and an inventory of all council processes in all service areas being prepared. Data, mostly around telephony, is being collected. Processes are being mapped out using a system called 'Engage' in order to help discussions in all areas and identify how services can be improved and value added. Four members of staff in customer services and IT have been trained in a digital platform called 'Liberty Create' and have started creating a Bulky Waste process. Missed bins and harden waste are next on the list. A business analyst is working with SDC to see how customers can self-serve and transact with SDC directly which will open additional channels for the community and reduce costs. However, those who are unable to access services in this way will still be able to phone or come in. | | | | | | | |
| » CW3.2.3 | Repetitive processes identified and automated | 31/12/2022 | Liz Shellam | On Target |  | N/A | 19/04/2022: As per CW3.2.2 |
| » CW3.2.4 | Resource capacity increased to serve those with complex needs | 31/03/2023 | Liz Shellam | Not Started |  | N/A | 19/04/2022: This will be enabled by the automation of processes that do not require human intervention and subsequent release of officers to higher value activities |
| CW3.3 | Work with Town and Parish Councils to develop, agree and implement a new strategic approach for partnership working between district, towns and parishes including specific support for rural communities. | 31/12/2023 | Hannah Emery | On Target |  | 22/04/2022: Quarter 4 | 22/04/2022: Quarter 4: The Working Together project with Town and Parish Councils is now well underway. Two work shops have now taken place involving GAPTC and results of a consultation with LMT. |
| » CW3.3.1 | Over 50% of Town and Parish councils participate in developing a new strategic framework to identify key issues and ways of working jointly with district (end 22) | 31/12/2022 | Hannah Emery | On Target |  | N/A | 22/04/2022: The Charter is currently being drafted with the Town and Parish Council working group to be launched the end of the summer 2022 |
| Performance Members Comments: See overall comments below. | | | | | | | |



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| » CW3.3.2 | Positive feedback received from more than 50% of Parish & Town Councils on partnership working with district (end 2023) | 31/12/2023 | Hannah Emery | Not Started  | N/A | |
| » CW3.3.3 | Market Town meetings and other town and parish meetings convened by SDC | 31/12/2022 | Hannah Emery | On Target  | N/A | 22/04/2022: The Working Together with Town and Parish Councils project will produce an annual schedule of forums and meetings with Town and Parish Council meetings. |
| Performance Members Comments: 22 Parish and Town Councils are now involved in the Working Together project which is currently drafting Parish & Town Council Charter due to be launched in early autumn 2022. The Working Group have also been looking at a Town & Parish Council Hub for guidance and information resources as well as an annual training and forum schedule and support for rural parishes. Work left to progress is Town and Parish Council engagement in Planning and providing clarity of roles in emergency response. | | | | | | |
| » CDPC W3.3 | % of Town and Parish Councils signed up to the Charter | N/A | Hannah Emery | Target: Actual: | | |






CW4: Leisure and Culture Services: Adopt a long term investment plan for leisure services and facilities across the district to ensure everyone has access to good quality leisure opportunities that meet their needs.



| Code | Action Required / Description | Deadline | Lead Officer | Status | Last Monitored | Comments |
|---------------------------|--|------------|-------------------|---|-----------------------|--|
| CW4.1 | Continue work to ensure that our leisure and wellbeing services are fit for the future by completing the Leisure Review options appraisal as well as supporting the recovery of the leisure centres from the pandemic. | 31/12/2022 | Angela Gillingham | On Target  | 13/04/2022: Quarter 4 | 13/04/2022: Quarter 4: This is an ongoing piece of work. All that was reported on previously is still relevant. The Pulse with regards to programming is further forward than SPLC. The Pulse delivers a full programme whilst SLM have not made a full recovery and still have restrictions in place in the following areas: 1. Restricted public swimming numbers 2. Restricted fitness programme 3. Cashless payments only 4. Restricted cafe opening and limited offering within the cafe |
| » CW4.1.1 | Agree the preferred management option of leisure, health and wellbeing services by March 2022 | 31/03/2022 | Angela Gillingham | Completed  | N/A | 12/04/2022: We have re-engaged Max Associates to develop the business case and feasibility investment plan. The full business case will be presented to CS&L committee in January 2023 and to S&R and full council in February 2023. The feasibility investment plan will included the following areas: 1. Redesign of Stratford Park Leisure Centre 2. Stratford Park 3. The outdoor pool 4. The Pulse 5. New centre on the A38 corridor The business case will include all areas connected to setting up and running an LATC. A project team is being put together to move this work forward. |
| » CW4.1.2 | Write a 3-year rolling physical activity action plan to deliver the objectives of the Leisure and Wellbeing 20-year strategy by March 2022. KPIs will be set against each of the projects. | 31/03/2022 | Angela Gillingham | On Target  | N/A | 10/05/2022: We have a draft plan which is currently being worked through and finalised ready for CS&L committee in September 2022. |

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| » CW4.1.3 | Report quarterly on the recovery and ongoing performance of Stratford Park and The Pulse leisure centres. | 31/03/2022 | Angela Gillingham | Completed  | N/A | <p>13/04/2022: This is an ongoing piece of work. All that was reported on previously is still relevant. The Pulse with regards to programming is further forward than SPLC. The Pulse delivers a full programme whilst SLM have not made a full recovery and still have restrictions in place in the following areas:</p> <ol style="list-style-type: none"> 1. Restricted public swimming numbers 2. Restricted fitness programme 3. Cashless payments only 4. Restricted cafe opening and limited offering within the cafe <p>Work is being undertaken to understand what the barriers are to opening all areas and how we can support the full operation as soon as possible.</p> <p>Further work is about to start on the demobilisation of the current contract.</p> |
| CW4.2 | Working with partners, increase the number, accessibility, and quality of playing pitches, play areas and outside spaces within the district. | 31/03/2023 | Angela Gillingham | On Target  | 13/04/2022: Quarter 4 | 13/04/2022: Quarter 4: HD developed a play action plan which focuses on the development of SDC owned play areas. This report was presented and well received at CS&L committee in March 2022. ROSPA have undertaken an inspection which identifies the current state of the equipment with High, Medium and Low work being identified. |
| <p>Performance Members Comments: All 31 play areas owned by SDC have been inspected for health and safety and coded from red to green. Demographic analysis is now being carried out so that SDC has the evidence required to know where it needs to focus its budget of £300,000 on. A lot of play areas, for example, are situated in residential areas where there are lots of retired people, so locations may have to be changed. Conversations are also being had about the potential of play equipment. Cheapest is not always best and maintenance costs also need to be considered. Stratford Park is not included because it is being looked at in the context of the LATC and something much bigger may come out of that.</p> <p>SDC has also engaged leisure consultants to see how play areas are used and the benefits for local communities. Consultation with parish councils and local stakeholders is ongoing and door-knocking consultation will also be required to help form recommendations. The report will be brought to CS&L in September. Funding has to be committed (but not spent) by 31 March 2023.</p> | | | | | | |
| » CW4.2.1 | Increase the number, accessibility and quality of 3G and grass pitches in the Stroud District, as identified within the playing pitch strategy (PI measure – by 2023 to have added 1 3G pitch and access to 1 additional grass pitch in Stroud. The strategy sits with Leisure Strategy and will be included within the action plan) | 31/03/2023 | Angela Gillingham | On Target  | N/A | <p>12/04/2022: No further update on Archway school progress.</p> <p>Marling school are looking to form a rugby partnership - we are trying to link the school with the local rep from the NGB for rugby to discuss potential funding.</p> |






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| » CW4.2.2 | Support sports clubs with funding applications to improve their playing pitches and changing facilities (dependent on the application) | 31/03/2023 | Angela Gillingham | On Target  | N/A | 12/04/2022: nothing to report |
| CW4.3 | Increase physical activity and sports participation through our Healthy Lifestyles Scheme and in partnership with the Gloucestershire We Can Move programme. | 31/03/2023 | Angela Gillingham | On Target  | 13/04/2022: Quarter 4 | 13/04/2022: Quarter 4: This is an ongoing area so there will never be an end date to this work unless health and wellbeing is removed. A member of the team resigned in March and we are recruiting for a replacement. Due to the additional training we put in place at end of 2021 and beginning of 2022 with the Pulse fitness team we are able in the short term to continue to run the classes for vulnerable adults across the district. |
| » CW4.3.1 | Support implementation of a 'Refer All' system to improve the accurate reporting of the healthy lifestyles scheme – Refer All launch January 2022 with Active Glos. | 31/03/2023 | Angela Gillingham | On Target  | N/A | 12/04/2022: The refer all system is now being used for exercise on referral appointments at Stroud Leisure Centre and is being delivered by SDC Physical Activity and Community Activator. This system will be used to launch self referrals in September 2022. Sum up is being used across the scheme which is enabling payments to be taken in real time and reduces the requirement for lengthy admin process. |
| » CDPC W4.3a | Increase the number of referrals to the Healthy Lifestyle Scheme received each year | N/A | Angela Gillingham | Target: Actual: | | |
| Performance Members Comments: See overall comments below. | | | | | | |
| » CDPC W4.3b | Increase the number of participants who complete the 12 week Healthy Lifestyles programme | N/A | Angela Gillingham | Target: Actual: | | |
| Performance Members Comments: See overall comments below. | | | | | | |
| » CDPC W4.3c | Increase participants at all of our activities including with the Healthy Lifestyles Choose to Move programme | N/A | Angela Gillingham | Target: Actual: | | |
| Performance Members Comments: At the moment SDC are still collecting and updating old data. There are presently only 5 referrals a week at Stratford Park and the Pulse but these should slowly increase. In the past participation required referral by GP but in January an online platform for self-referral was launched. GP referral is still used but they are inundated and many people can't even get to see a GP at the moment. The health consultants who interview those who self-refer are good at the interview process and want to keep the programmes for those for whom it will make a real difference. If someone is exercising and using the gym three times a week they will complete the consultation but not put them in the scheme. | | | | | | |








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| CW4.4 | Support refurbishment of Stratford Park Lido by submitting a bid, in partnership with Stroud Town Council and Friends of the Lido to the National Lottery Heritage Fund. | 31/03/2024 | Angela Gillingham | On Target  | 13/04/2022: Quarter 4 | 13/04/2022: Quarter 4: See CW4.4.3 |
| » CW4.4.1 | Set up a task and finish group to work on the development of the Stroud Lido | 31/03/2022 | Angela Gillingham | Completed  | N/A | <p>12/04/2022: The T&F was set up in January 2022 and meets monthly.</p> <p>The group are made of Cllrs, SDC officers, SLM officers and friends of the lido.</p> <p>We are working on a number of small projects to improve the following areas:</p> <ol style="list-style-type: none"> 1.Changing room improvements - remove the old suspended ceiling and expose the original 1930''s roof creating a lighter changing area 2.Heat the pool by 2-3 degrees using the excess heat from the leisure centre - we are also exploring a secondary heating system which may increase the temperature to around 24 degrees but this will be the 2nd phase. 3. Improve accessibility in terms of when the pool is open and for physically impaired groups including older and disabled groups. 4. Ensuring the centre provide refreshments to pool users which is accessible from the outdoor pool 5. Working with Stroud College students on a tidy up campaign of the outdoor pool grounds to prepare the centre for opening <p>More work will be factored into the following years once the feasibility study is complete.</p> |

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| » CW4.4.2 | Write a realistic development plan for Stroud Lido based on the findings of the Leisure Strategy and 2019 Stroud Lido business case | 31/03/2023 | Mike Hammond | On Target  | N/A | <p>11/04/2022: We have appointed Max Associates to move this work forward as part of the development of the whole park.</p> <p>The T&F are currently working on small projects whilst the feasibility work is being conducted:</p> <p>The small projects include: Opening the changing room ceiling to expose the original ceiling. Using excess heat from the leisure centre to heat the water another 2-3 degrees (more work is being undertaken on raising this further but will form part of the bigger picture) Improving access to all members of our community through better opening hours, changing facilities and improved disability access for physically impaired users.</p> <p>Once the plan has been produced friends of the lido will work with council officers to secure funding to develop the pool and surrounding area.</p> |
| » CW4.4.3 | Heritage Lottery Fund Bid for Stratford Park Lido submitted by target date – amount determined by the action plan | 31/03/2024 | Angela Gillingham | On Target  | N/A | <p>13/04/2022: As part of T&F work a member of the group is assisting with funding as this is part of their role in their day to day work life. Once the consultants have completed the park feasibility work we will be: 1. Contacting the heritage lottery to discuss funding potential 2. Contacting Sport England to discuss funding potential 3. Enabling friends of the lido to write grant bids 4. Develop a funding plan by breaking down each element of work into smaller elements to enable the friends group to bid for funding. This next phase of work will start in September 2022.</p> |
| CW4.5 | Building on previous work, develop an Arts and Culture Strategy for the District. | 31/03/2024 | Keith Gerrard | On Target  | 04/03/2022: Quarter 3 | 04/03/2022: Quarter 3: A brief has been drafted and an officer group is meeting quarterly. |
| » CW4.5.1 | Arts and Culture Strategy developed and agreed upon by 2024 with an agreed action plan | 31/03/2023 | Keith Gerrard | On Target  | N/A | |
| » CW4.5.2 | Strategy delivery plan reported quarterly to Community Leisure and Licensing Committee | 31/03/2024 | Keith Gerrard | Not Started  | N/A | |

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| CW4.6 | Implement the Museum in the Park's free-to-join Supporter Scheme to provide residents with exciting opportunities to engage with the museum and extend community reach to new audiences ensuring the museum remains at the heart of the wider community. | 30/04/2022 | Keith Gerrard | Overdue  | 01/04/2022: Quarter 4 | 01/04/2022: Quarter 4: Project extended until 30th April due to equipment supply issues and pending user customisation and functionality changes on new EPOS. This has been committed to in contract with supplier and equipment is with museum. All other aspects of project have been delivered successfully. External funders have agreed to project extension to 30th April. |
| » CW4.6.1 | The successful implementation as per the project plan of the museum membership scheme by end of March 2022 | 31/03/2022 | Kevin Ward | Overdue  | N/A | 01/04/2022: Project extended until 30th April due to equipment supply issues and pending user customisation and functionality changes on new EPOS. This has been committed to in contract with supplier and equipment is with museum. All other aspects of project have been delivered successfully. |


CW5: Equality, diversity and inclusion: Embed equality, diversity and inclusion as a priority across the Council and the District with targeted support for those who experience the most disadvantage in our communities.

| Code | Action Required / Description | Deadline | Lead Officer | Status | Last Monitored | Comments |
|---------------------------|--|------------|--------------------|---|-----------------------|---|
| CW5.3 | Lead and support action to reduce health inequalities in partnership with Public Health and local NHS trusts . | 31/03/2024 | Emma Keating Clark | On Target  | 22/04/2022: Quarter 4 | 22/04/2022: Quarter 4: This is on going work which will be strengthened as part of the Health and wellbeing action plan being produced. We received grant funding which so far has been used to secure 2 full time posts, increase delivery hours and realign Job Descriptions. |
| » CW5.3.1 | Ensure leisure and wellbeing plans are informed by health equalities in our District; Continue to lead voluntary and statutory partnership to ensure District-wide prioritisation of health inequalities | 31/03/2023 | Emma Keating Clark | On Target  | N/A | 07/04/2022: We continue to work with local health and care partners. CCG have funded district work to tackle health inequalities and our delivery continues to be informed by local insight and data. In addition - in response to the cost of living crisis, we are exploring how district Citizens Advice data can be compared with our health inequalities data to prioritise support in our area. |
| CW5.4 | Work with partners to improve the accessibility and welcome of public spaces and shops, and improve awareness of impairments both visible and invisible. | 31/03/2025 | Amy Beckett | Not Started  | 06/05/2022: Quarter 4 | 06/05/2022: Quarter 4: None to date |
| » CW5.4.1 | Measured campaign relating to increasing awareness of invisible impairments including neurodiversity | 31/03/2023 | Amy Beckett | Not Started  | N/A | |
| » CW5.4.2 | Future bids for public space improvements to include consideration of accessibility | 31/03/2024 | Amy Beckett | Not Started  | N/A | |


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| » CW5.4.3 | Working with business owners / community groups / community organisations (C) | 31/03/2024 | Amy Beckett | Not Started  | N/A | |
| CW5.5 | Work with partners to support older people to stay in their homes for longer and continue to work to become a dementia friendly district. | 31/03/2024 | Angela Gillingham | Not Started  | 13/04/2022: Quarter 4 | 13/04/2022: Quarter 4: Even though specific work has not started in this area we have been discussing how the ABCD approach can be used to develop in this area. |
| » CW5.5.1 | Performance measure to be determined in first period and will be informed through dialogue with adult social care/Integrated Care System. | 31/03/2023 | Angela Gillingham | On Target  | N/A | |
| Performance Members Comments: See overall comments below. | | | | | | |
| » CW5.5.2 | Continue strategic planning in partnership with Integrated Locality Partnership (ILP) and Integrated Care System (ICS) (C) | 31/03/2023 | Angela Gillingham | Not Started  | N/A | 12/04/2022: Staffing changes have been made to team in order to build resource into the team to deliver on these projects. All projects are within the action plans which are being finalised. |
| Performance Members Comments: Some work has been on hold because of Covid. Keeping old people in their own homes and active is the priority. Recruitment is occurring and funding available so an update should follow. Classes have been occurring but data is being sought on, for example, hospital admissions, falls and deprived areas. | | | | | | |
| » CW5.5.3 | Continue to progress the agreed action plan for older people, frailty and carers with ILP working group (C) | 31/03/2023 | Angela Gillingham | On Target  | N/A | 22/04/2022: We are in the planning stage of this work which will link with the Health and Wellbeing plan. |
| » CW5.5.4 | Work with partners to establish Stroud Dementia Action Alliance (C) | 31/03/2023 | Angela Gillingham | Not Started  | N/A | |
| » CW5.5.5 | Contribute to Gloucestershire Dementia Action Alliance (C) | 31/03/2023 | Angela Gillingham | Not Started  | N/A | 22/04/2022: This work is part of a wider picture of working with older people and links to the health and wellbeing action plan which is still being written. Please see notes on Health and Wellbeing action plan. |

EC4: Mobility / Transport: Support development of an integrated active travel (walking and cycling) and public transport network and the development of electric charging infrastructure working with county and regional partners.

| Code | Action Required / Description | Deadline | Lead Officer | Status | Last Monitored | Comments |
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| EC4.4 | Review taxi and private hire licensing conditions to consider moving from an 'age' condition to an 'emissions' based condition – to encourage an increase in the percentage of low and Ultra Low Emission Vehicles (CN2030 M8) | 31/03/2023 | Rachel Andrew | On Target  | 06/04/2022: Quarter 4 | 06/04/2022: Quarter 4: CS&L on 24th march 2022 agreed to set up a member/officer task and finish group to look at drafting a proposed emissions policy |
| » CDPE C4.4 | Increase the % of taxi and private vehicles that are Euro 6 standard or EV from 50% (2021) to 75% by 2023 | N/A | Rachel Andrew | Target: Actual: | | |

ER1: Economic recovery: Support our high streets and businesses to enable recovery of the local economy from the impacts of COVID-19 and build foundations for a sustainable and inclusive local economy

| Code | Action Required / Description | Deadline | Lead Officer | Status | Last Monitored | Comments |
|-----------------------------|--|------------|--------------|---|-----------------------|---|
| ER1.4 | Work with partners across Stroud district to grow a sustainable visitor economy, including the night time economy, walking and cycling, culture and leisure attractions. | 31/03/2026 | Amy Beckett | On Target  | 06/05/2022: Quarter 4 | 06/05/2022: Quarter 4: Funding utilised to support the visitor economy through the welcome back fund Ongoing Stroud District Tourism meetings Attendance at LEP tourism and visitor economy working group Continue to work with Cotswold Tourism and Visit Gloucestershire. |
| » CDPE R1.4 | % increase in expenditure by tourists in the district based on 2019/20 data Direct Visitor spend (£149,610,000) | N/A | Amy Beckett | Target: Actual: | | |